

INCLEMENT WEATHER/ FACILITY CLOSURE PROTOCOL

COMMUNICATION STRATEGY: Our leadership team will monitor local radio stations and social media outlets and do our best to communicate WEEKNIGHT cancellations by 3:00pm and WEEKEND cancellations by 8am via email, [VZ website announcements](#), Facebook, Instagram and posting on the cancellations [barrie360.com](#). Please refrain from calling, as it's important we keep our phone lines open for potential emergencies.

HOW WILL WE DECIDE TO CANCEL?

Vertical Zone staff will monitor the OPP twitter feed, local radio stations and [barrie360.com](#). Vertical Zone classes and bookings cancellations are informed by the [City of Barrie](#) and SCDSB cancellation of their evening or weekend programs, Barrie public transit cancellations and/or OPP guidance.

CANCELLATION CREDITS: If Vertical Zone cancels your class due to inclement weather or facility issues, you will receive credit on your account, equivalent to the duration/number of class(es) missed due to cancellation. This credit can be used for upcoming competition registrations, spirit wear - anything [verticalzone.uplifter.com](#) has to offer! Be sure to "apply gift card" upon check out or call us for help.

BE SAFE! Comfort level varies when it comes to winter driving. If VZ classes are running and you are not comfortable driving your athlete to the gym, please put the safety of you and your athlete(s) first. Remember, you have up to 5 make up classes/year for classes missed for personal reasons.

Take care and be well,

Vertical Zone Leadership Team